

Cathay FHC ESG Overview

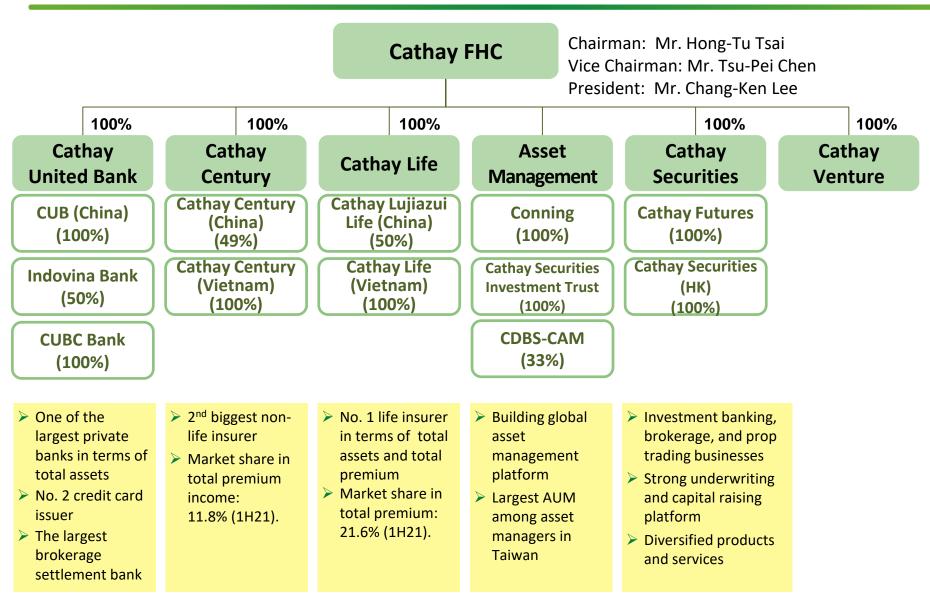
October 2021

Agenda

- Leading position in ESG performance
- Strategic focus on ESG
- Responsible Investment
 - ✓ ESG engagement
 - ✓ Climate actions



Cathay FHC: largest FHC, comprehensive products



Renowned corporate sustainability performance

Recognized by local regulatory authorities

Top-20%
Corporate Governance

Over 1,000 listed companies

TWSE Corporate Governance Evaluation



Included in

FTSE4Good TIP Taiwan ESG Index
since 2017

Note: The FTSE4Good TIP Taiwan ESG Index is maintained by FTSE Russell and Taiwan Index Plus Corp. (TIP), a wholly owned subsidiary of Taiwan Stock Exchange.

Recognized by ESG ratings agencies

Member of

Dow Jones Sustainability Indices

Powered by the S&P Global CSA

Included in DJSI World & DJSI EM





AA







Recognized by Media



Top-10 World Corporate Citizen for **8** consecutive years, **Top-4** in 2020



Global Views

for 3 consecutive year (Finance & Insurance)



2020 Taiwan Corporate Sustainability Awards



Cathay FHC's continuous effort in ESG integration



2014

- Renamed CSR Committee to Corporate Sustainability Committee, supervised by the Board
- Formed Responsible Investment Team
- Included in DJSI Emerging Market Index
- Cathay United Bank signed Equator Principles, a first in Taiwan

• Established CSR Committee

2015

Dow Jones Sustainability Indices

Powered by the S&P Global CSA

- Included in DJSI World Index
- Among the first to sign on TCFD initiative
- Cathay United Bank self-compliance with PRB
- The only Taiwan FIG joined
- CDP Non-Disclosure Campaign & Climate Action 100+ Initiatives
- Cathay Century P&C Insurance selfcompliance with PSI
- Joined Asia Investor Group on Climate Change (AIGCC)
- Cathay Life self-compliance with PSI



2018



2017



2016

2019

2020

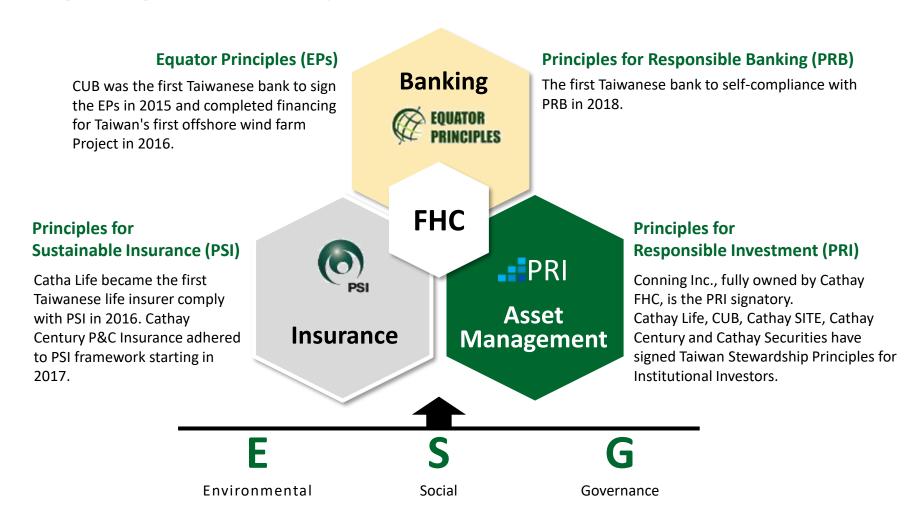
2021

- First Taiwan FIG to disclose carbon footprints in investment portfolio
- Active in engagement with government on climate governance
- Joined Ceres Valuing Water Finance
 Task Force
- Launched the Taiwan Sustainable Investment Survey
- Cathay Securities published ESG rating reports on individual listed companies
- Issued ESG integration report certified by third party
- Committed 100% renewable energy by 2030
- Participated Asian Utilities
 Engagement Program



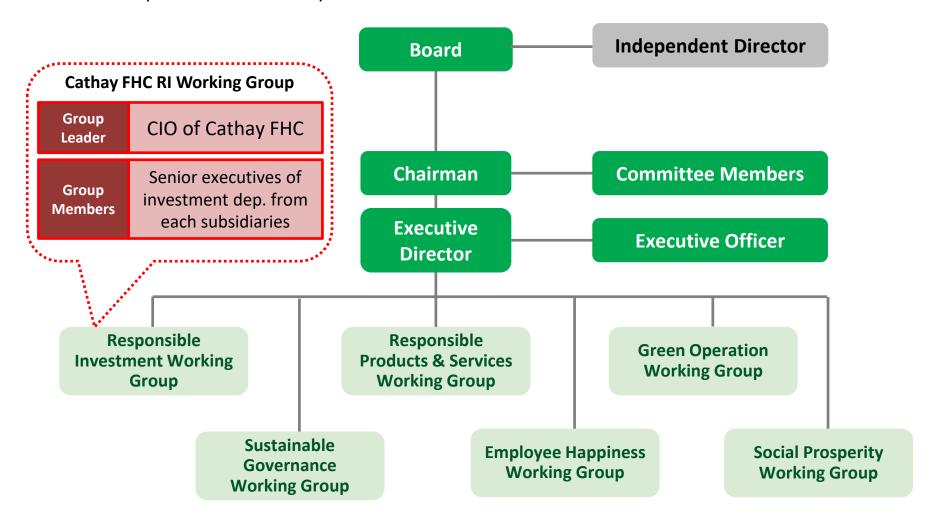
Self-compliance with international principles

Integrating sustainability into 3 core business

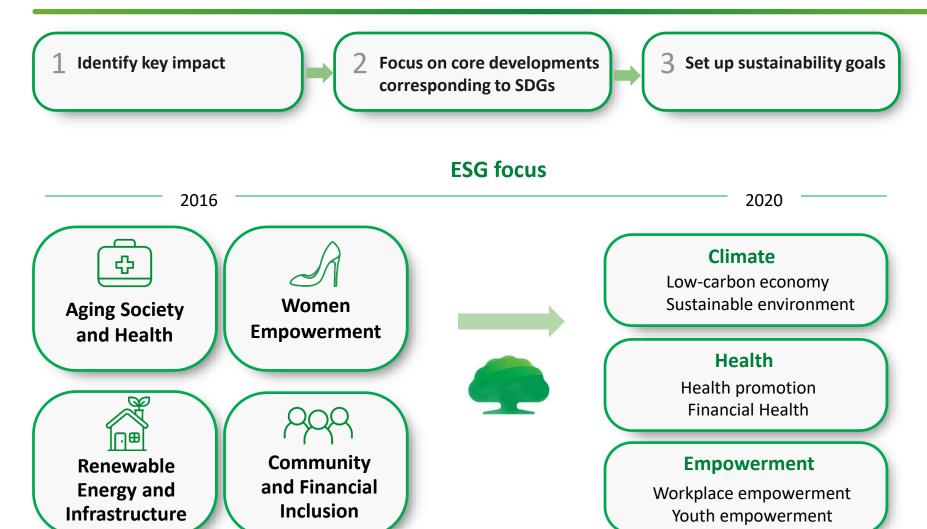


Corporate Sustainability Committee reports to the Board

- Cathay FHC Corporate Sustainability (CS) Committee comprises six Working Groups.
- The Independent Director supervises CS Committee.



ESG focus: Climate, Health and Empowerment



Strategic focus on ESG

Responding to COVID-19

Uninterrupted operations & services

- COVID-19 task force: Group-wide emergency response team to implement the Business Contingency Plan (BCP), placing the safety of employees as the top priority and ensuring uninterrupted operations and services
- Work from home

Utilizing core competencies to assist customers

- **CUB relief programs**: established automated process for consumer loans, ranking top 2 in "Self-provided relief loans through electronic"
- Cathay Life relief insurance policy loan project: over 75,000 applications with a total value exceeding NT\$5bn, highest in the industry

Local COVID-19 outbreak accelerated digital transformation



- The first in Taiwan to launch insurance remote application platform during COVID-19 outbreak
- Over 62,500 remote applications (2021/5-2021/9), highest in the industry

Improve physical health and financial health

Health Promotion Financial Health Create a financial independence and safety net for Improve physical and mental health of general public the elderly Provide risk prevention and management to reduce **Financial inclusion** losses Wealth Wealth Wealth creation **Healthy Sub-healthy Unhealthy** accumulation preservation **Financial** Disease Care & **Financial Financial Early** prevention inclusion intervention **Treatment** education planning Long-term care Cathay Walker Savings plan Savings plan Micro insurance Weight loss insurance with incontest kind benefits Elder care trust Campus anti-Elder care trust drug campaign Cathay can help Investment-linked & Small amount whole savings type policies life insurance Accident-free Planning toolkit rider & bicycles Fraud defense Force board game **Financial Station**

Health Promotion - building healthy habits with policyholders

Cathay Walker: Spillover-effect products





Cathay Walker: Spillover-effect products



7,500 steps per day, help improve health & relieve stress



Expand influence

Policy holder Community (Over 20 years old)

Employee

Add Fun

Personal >
Team

Cooperate with Pokemon GO



280,000 participants

Approximately **389.39** billion steps, enough to walk to the moon and back 317 times.

Social Return On Investments (SROI) = 6.3

Financial Health - Financial Inclusion



Small amount regular savings plan

- The first in Taiwan to provide small amount securities investment
- Allow the youth with limited funds to invest in stock markets (50% customers aged 35 and under)
- Market share over 30%



Microfinance

- Financed Cambodia's micro finance institutions (MFIs)
- As of the end of 2020, CUB has provided US\$83 million loans to MFIs



Small amount whole life insurance

- Provide basic protection to relatively elders who have difficulty obtaining required insurance
- As of the end of 2020, Cathay Life provides basic economic security for approximately 210,000 policyholders, the highest in the industry



Micro insurance

- Provided basic protection of NT\$97.2 billion for over 297,000 economically disadvantaged
- Provide economic assistance to support 867 families to get through tragedies or disasters
- Ranked first in the domestic micro insurance market

Provide risk prevention education to all ages

Campus anti-drug campaign

- Help children to recognize drugs
 Say "No" to drugs
- Reached 22 counties and cities with approximately 365,000 participants since launched in 2017



Accident-Free Riders & Bicycles

- Enhance youths' awareness of traffic safety
- 138 Accident-Free Riders and Accident-Free Bicycles events were organized on campuses and over 6,000 people participated in 2020



Fraud defense force board game

- Raising anti-fraud awareness among the elderly
- Over 70 events held in 2020, and over 375 Cathay volunteers and 1,500 elderly people participated



Cultivate talents for future



Knowledge: On-the-job training mechanism

- **Hahaw for Business**: provide employees with a diverse range of online courses through the digital platform
- Cloud library: allow employees to read books/magazines on digital devices at any time



Skills: Strengthen talents' competitiveness

- Learning ability
- Agility ability
- Digital ability



Cross-disciplinary capability

Create innovative work models: incorporated the "war room" project structure to cultivate cross-disciplinary talent

Cultivate youth talent for climate issues



Most concerned SDGs by Youths:

Renewable energy \ Climate Change

Youth empowerment program

Understanding youths' pain points by in-depth interview and surveys

Holding climate change seminars with representatives from government, enterprises and youths

Proposal

Climate Change Innovation Competition

Practicing

Cathay Youth Excellence Scholarship

Climate Advocate

Taiwan Youth Climate Coalition

Internship

Cathay Sustainable lab

Academic Research

NTU International Degree Program in Climate Change and Sustainable Development





Climate actions: Signature low-carbon products



Insurance service carbon footprint

2016: 3.92kg

14%

2018: 3.37kg



- □ 100% e-policies in 2019
- The first insurance company in Taiwan to obtain carbon footprint certification and carbon reduction label



國泰世華銀行

Cathay United Bank

Carbon emission of Unsecured personal loan

2018: 12.3kg

27%

2019: 8.9kg



The first bank in Taiwan to obtain carbon footprint certification and carbon reduction label for unsecured personal loan business



國泰產險

Cathay Century Insurance

Carbon emission of property insurance service was 1.83 kg CO2e in 2018, lowest in the industry



- The first P&C insurance in Taiwan to obtain carbon footprint certification and carbon reduction label
- Led the industry in establishing PCR for "property insurance services"

Hastening positive environmental change with green products

Pioneers in renewable energy financing



Wind Power



Solar Powe



Total capacity of financed solar power stations and wind turbines as of the end of 2020

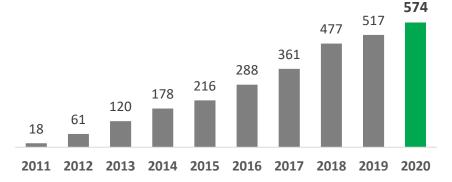
1,342 MW



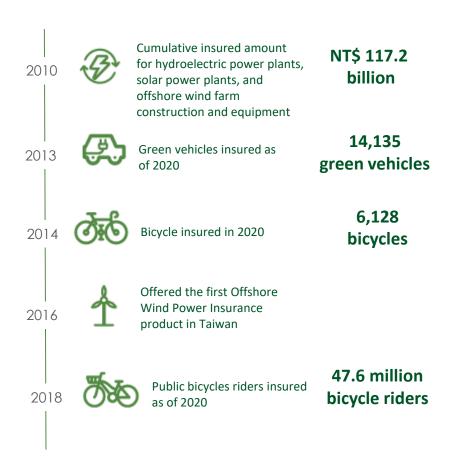
Expected CO2 emissions reduction per years

1.6 million metric tons

Total capacity of loan-financed solar power stations installed in Taiwan and overseas (MW)

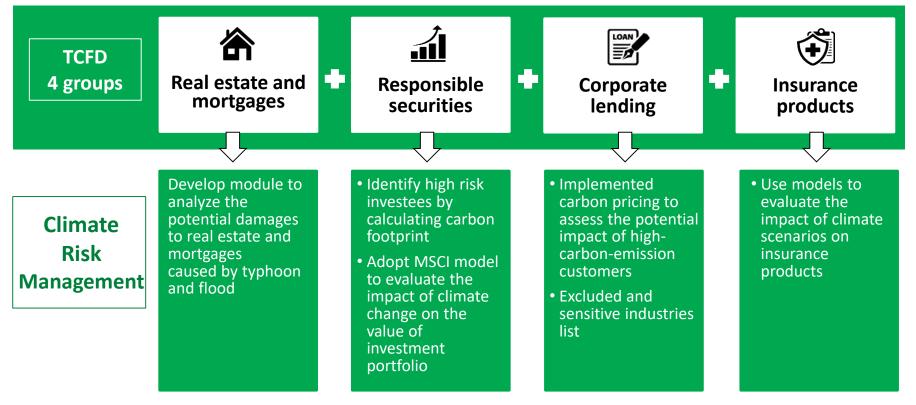


First in the industry – Green Insurance



Integrating climate risks/opportunities into businesses

- □ Divide TCFD task force into 4 groups monitoring Group's major asset and liability.
- Analyze potential risks and opportunities from climate risks, research the impact on business, and formulate response measures and strategies.
- Report the risk assessment and supervision progress to CRO each month and to the Board periodically.



Cathay Life Insurance and Cathay United Bank has exited coal

- Cathay Life Insurance has excluded the investment from the power generation companies which with over 50% revenue come from coal-fired power generation without active transition to renewable energy.
- Cathay United Bank has ceased funding new loans for coal-fired power generation projects in 2019, and will no extended loans for current projects.

| Cathay Life Sensitive industries | Controversial weapons Pornography Coal-fired power generation | Coal mining Palm oil Gambling Logging |
|--|--|---|
| CUB Exclusion list | Controversial weapons Human rights violations Pornography Mining Coal-fired/nuclear power generation Coal-related industries | Upstream mining of oil and natural gas Tobacco Gambling Logging in tropical rain forests Gillnet production and gillnetting |

Cathay FHC committed 100% renewable energy by 2030

- 100% renewable energy by 2025: headquarters of FHC, life, bank and P&C insurance
- 100% renewable energy by 2030: all office buildings in Taiwan
- Integrating carbon emission performance into CEO's KPI



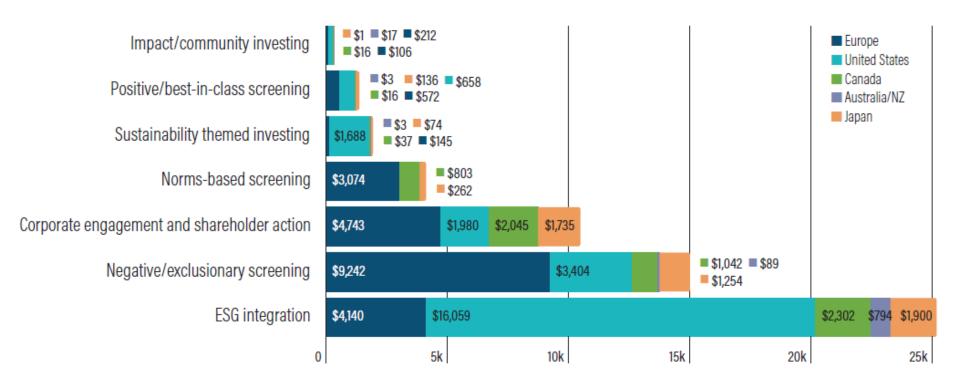


Responsible Investment

ESG integration has become the most common responsible investment strategy

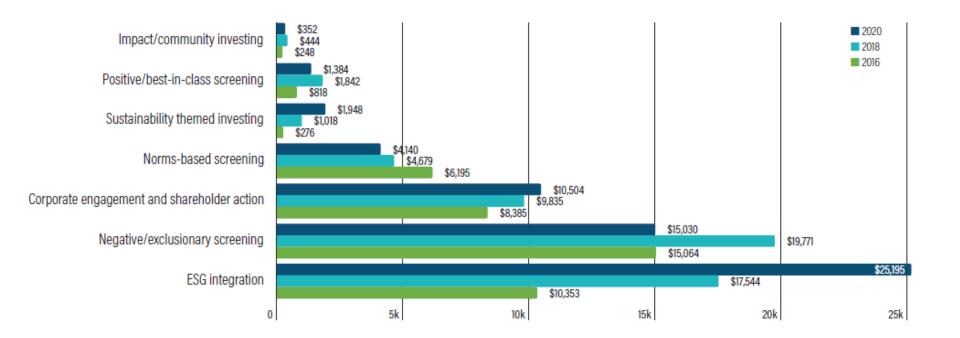
At the start of 2020, global sustainable investment reached USD35.3 trillion, of which USD25.2 trillion employing ESG integration strategy.

FIGURE 6 Sustainable investing assets by strategy & region 2020



Source: 2020 Global Sustainable Investment Review, GSIA

Global growth of sustainable investing strategies



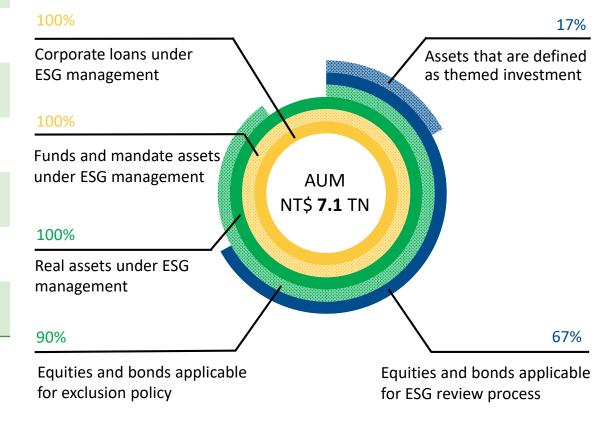
Source: 2020 Global Sustainable Investment Review, GSIA

Implementing responsible investment across multiple asset classes

Responsible investment/lending policies

- Responsible Investment and Lending Policy
- Investment and Lending Exclusion Policy
- Stewardship Policy
- Engagement Policy
- Voting Policy
- Rules Governing Project Finance and Equator Principles
- Responsible Property Investment and Management Policy
- Risk Management Policy

NT\$7.1 TN assets under responsible investment and lending



Integrating ESG into responsible investment and lending

Investment/Lending Process

Engagements after Investment/Lending

Investment & **Lending decision** Post-investment Negative/ exclusionary screening Dynamically manage ESG risks ESG annual review **Decline** Corporate engagement **ESG** integration Exercise voting rights Encourage investees to improve Material ESG risks transparency **Post-lending** Investment/lending Investment — Controversial Financial & lending Dynamically manage ESG risks **Analysis** behaviors Manage according decision Monitor and manage intelligently with to ESG risks level Early Warning System ESG annual review Climate risks

Themed investment/lending

- Low carbon
- Infrastructure
- · Aging society and health
- Water resource Community and financial inclusion

4 Impact investing

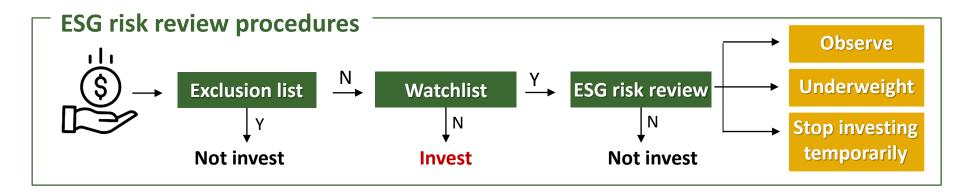
Invest to solve social and environmental problem and measure the results.

6 Mandate investment management

Check whether asset managers are PRI signatories and monitor their responsible investment performance



Integrating ESG into investment process



ESG integration

Use ESG database and research information system to periodically evaluate ESG performance of investment portfolios and conduct ESG risk reviews.

Risk factors

- 1) Considerable risks from material ESG factors: poor ESG performance
- 2) Controversial incidents: Involved in a severe ESG controversy with a large impact scale
- **3) Sensitive industry**: Controversial Weapons/Pornography/Coal (Coal-fired power, coal mining)/Gambling/Palm oil & logging

2020 Results

Reviewed all listed equity and fixed income (non-corporate bonds &corporate bonds)

Publish ESG rating reports for local individual stocks

Cathay Securities worked with National Taipei University to bridge the gap in ESG analysis of local stock markets.

SEED Social Economic Environment Disclosure

Cathay Securities ESG rating report



Participation in global and domestic ESG initiatives

| Initiatives | | Joined company / Time |
|---|---|--|
| CDP | • | Cathay FHC (2012) |
| Low Carbon Investment Registry | • | Cathay FHC (2014) |
| Taiwan Stewardship Principles | • | Cathay Life & Cathay SITE (2016) Cathay Century Insurance (2017) Cathay United Bank & Cathay Securities (2018) |
| Asia Investor Group on Climate Change (AIGCC) | • | Cathay FHC (2016) |
| CDP non-disclosure engagement campaign | • | Cathay FHC (2017) |
| Climate Action 100+ | • | Cathay Life & Cathay SITE (2017) |
| PRI (signatory / voluntary self-compliance) | • | Conning Inc. (PRI signatory in 2015) Cathay Life (voluntary self-compliance in 2015) |
| PSI (voluntary self-compliance) | • | Cathay Life (2016) Cathay Century Insurance (2017) |
| PRB (voluntary self-compliance) | • | Cathay United Bank (2018) |
| TCFD | • | Cathay FHC (2018) |
| Valuing Water Finance Task Force | • | Cathay FHC & Cathay Life (2020) |
| Asian Utilities Engagement Program | | Cathay FHC (2021) |



Actively participating in Global ESG initiatives

Asia Investor Group on Climate Change (AIGCC)

Cathay FHC joined AIGCC in 2016 and participates in monthly conference calls on global trends in climate change.

Sophia Cheng, CIO of Cathay FHC, was appointed as the chair of AIGCC in November 2018.



Low Carbon Investment Registry

Cathay FHC is the only Taiwan financial institution to join the Low Carbon Investment Registry, initiated by GIC in 2014.

Total low carbon investment registered in 2020 reached US\$ 7.12 billion.



Climate governance initiatives

Cathay FHC has been a signatory of "Global Investor Statement to Governments on Climate Change" since 2014, urging governments of the G7 and G20 nations to fulfill their commitments to Paris Agreement.

Signed "The Investor Agenda" in 2018 to support low carbon investment, corporate engagement, TCFD climate disclosures, and policy advocacy.

Supported TCFD initiative since 2018, actively managing climate-related risks.



Engaging with investee companies on ESG improvement

Engagement policies and strategies

Cathay defined "climate change" and "ESG" as the main engagement strategy.

Aimed to strengthen Taiwan corporates' awareness and capability in response to climate risks and opportunities.

Urged Taiwan corporates to enhance ESG disclosures in line with global standards.

ESGImprovement

Investee engagement

More than 500 signatories with AUM over USD 47 trillion have joined Climate Action 100+ to engage 167 systemically important emitters and encourage them to curb emissions, improve governance and strengthen climate-related financial disclosures. Cathay Life and Cathay SITE are only two signatories in Taiwan.

Cathay has been in constant engagement with Taiwanese companies.



CDP non-disclosure campaign

Cathay is the only financial institution in Taiwan that has participated in the CDP Non-Discloser Campaign for 4 consecutive years, encouraging Cathay's investee companies to respond to CDP questionnaires.

Cathay has successfully engaged 25 companies since 2017; 65% of these companies improved their CDP scores in the following year.





Urging corporates awareness on climate change since 2017

Climate Change Forum



2017 — 2018 — 2019

- Over 20 top managements from leading industries and institutions had interactive discussion with Mr. Al Gore.
- All delegates shared their opinions on climate change and their climate actions.
- Co-hosted with CDP and PwC to educate investee companies on CDP and TCFD details.
- A total of 86 individuals and55 enterprises participated.
- Co-hosted with TWSE and AIGCC to share information on international trends and industry benchmarks.
- Over 150 participants joined.

2020 Sustainable Finance & Climate Change Summit

- Co-hosted with TWSE to incorporates stainable financial issues and expanded the scale of the Summit.
- Delegates represented 70% of total market capitalization and 40% of GHG emission.































Corporate sustainability leads to a better world





Thank you

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